

## RESTRICTED ACCESS PILING SPECIALISTS

### PRIVACY POLICY

GSS Piling Limited (“**We**”) are committed to protecting and respecting your (“**you**” or “**your**”) privacy.

This policy sets out the basis on which any Personal Data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your Personal Data and how we will treat it.

#### 1. Definitions

In this policy, the following words will have the following meanings:

**"Data Protection Laws"** means any Applicable Law relating to the processing, privacy, and use of Personal Data, including (a) in the United Kingdom, (i) the Data Protection Act 1998 and the Privacy and Electronic Communications (EC Directive) Regulations 2003, SI 2003/2426, and any laws or regulations implementing Directive 95/46/EC (Data Protection Directive) or Directive 2002/58/EC (ePrivacy Directive); and/or (ii) the General Data Protection Regulation (EU) 2016/679 (GDPR), and/or any corresponding or equivalent national laws or regulations (Revised UK DP Law) (b) in member states of the European Union, the Data Protection Directive or the GDPR, once applicable, and the ePrivacy Directive, and all relevant member state laws or regulations giving effect to or corresponding with any of them; and (c) any judicial or administrative interpretation of any of the above, any guidance, guidelines, codes of practice, approved codes of conduct or approved certification mechanisms issued by any relevant Supervisory Authority;

**"Personal Data"** means any information relating to an identified or identifiable natural person ("Data Subject"); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person and where referred to in this policy includes special categories of Personal Data.



## 2. Information we collect from you

2.1. We will collect and process the following Personal Data about you:

2.1.1. **Information you give us.** This is information about you that you give us by contacting us via our website [www.gsspiling.co.uk](http://www.gsspiling.co.uk) “our site”), or by corresponding with us by phone, e-mail or otherwise. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information.

2.1.2. **Information we collect about you.** With regard to each of your visits to our site we will automatically collect the following information:

- technical information, including the Internet protocol (IP) address used to connect your computer to the internet, and browser type and version
- information about your visit, including the full URL, clickstream to, through and from our site (including date and time), pages you viewed, page response times and length of visit to each page

2.1.3. **Information we receive from other sources.** This is information we receive about you if you use any of the other websites we operate or the other services we provide. [In this case we will have informed you when we collected that data if we intend to share those data internally and combine it with data collected on this site. We will also have told you for what purpose we will share and combine your data]. We are working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies). We will notify you when we receive information about you from them and the purposes for which we intend to use that information.

## 3. Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our [Cookie Policy](#).

## 4. Uses made of the information

4.1. We will only use your Personal Data to the extent that the law allows us to do so. Under the GDPR we will rely on the following legal bases for processing your Personal Data:

4.1.1. where you have given us your consent;

4.1.2. where it is necessary to perform a contract we have entered into or are about to enter into with you;

- 4.1.3. where it is necessary for the purposes of our legitimate interests (or those of a third party) and your interests or fundamental rights and freedoms do not override those interests.
- 4.2. We use information held about you in the following ways:
  - 4.2.1 processing of an enquiry received from you;
  - 4.2.2 processing a request for further information or in response to you expressing an interest in one or more of our services;
  - 4.2.3 providing your information to our marketing department who may contact you by post, telephone or email to request feedback and comments on our services or to provide information to you which may be of interest to you;
  - 4.2.4 providing your information to our agents and service providers for the purposes set out in 4.1 above;
  - 4.2.5 if applicable processing your application for employment and we shall retain a copy of your CV in case of suitable future opportunities.
- 4.3 **Information you give to us.** We will use this information:
  - 4.3.1 to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us;
  - 4.3.2 to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
  - 4.3.3 to notify you about changes to our service; and
  - 4.3.4 to ensure that content from our site is presented in the most effective manner for you and for your computer.
- 4.4 **Information we collect about you.** We will use this information:
  - 4.4.1 to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
  - 4.4.2 to improve our site to ensure that content is presented in the most effective manner for you and for your computer;
  - 4.4.3 as part of our efforts to keep our site safe and secure;
- 4.5 **Information we receive from other sources.** We will combine this information with information you give to us and information we collect about you. We will use this information and the combined information for the purposes set out above (depending on the types of information we receive).
- 5 **Disclosure of your information**
  - 5.1 You agree that we have the right to share your personal information with:

- 5.1.1 Selected third parties including business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you;
  - 5.1.2 analytics and search engine providers that assist us in the improvement and optimisation of our site;
  - 5.1.3 credit reference agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you.
- 5.2 We will disclose your personal information to third parties:
- 5.2.1 In the event that we sell or buy any business or assets, in which case we will disclose your Personal Data to the prospective seller or buyer of such business or assets.
  - 5.2.2 If GSS Piling Limited or substantially all of its assets are acquired by a third party, in which case Personal Data held by it about its customers will be one of the transferred assets.
  - 5.2.3 If we are under a duty to disclose or share your Personal Data in order to comply with any legal obligation, or in order to enforce or apply other agreements; or to protect the rights, property, or safety of GSS Piling Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

## **6 Where we store your Personal Data**

- 6.1 All information you provide to us is stored on our secure servers. Any payment transactions or website form submissions will be encrypted.
- 6.2 Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your Personal Data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## **7 Retention of Personal Data**

- 7.1 We will only retain your Personal Data for as long as necessary to fulfil the purposes for which we collected your Personal Data.
- 7.2 To determine the appropriate retention period for Personal Data, we consider the amount, nature, and sensitivity of the Personal Data, the potential risk of harm from unauthorised use or disclosure of that Personal Data, the purposes for which we process your Personal Data and whether we can achieve those purposes through other means, and the applicable legal requirements.

## **8 Your rights**

Under certain circumstances, you have the right to:

- 8.1 **Request access** to your Personal Data (commonly known as a 'subject access request'). This enables you to receive a copy of the Personal Data we hold about you and to check that we are lawfully processing it.
- 8.2 **Request correction** of the Personal Data that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- 8.3 **Request erasure** of your Personal Data. This enables you to ask us to delete or remove Personal Data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your Personal Data in certain circumstances.
- 8.4 **Object to processing** of your Personal Data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground.
- 8.5 **Request the restriction of processing** of your Personal Data. This enables you to ask us to suspend the processing of Personal Data about you, for example if you want us to establish its accuracy or the reason for processing it.
- 8.6 **Request the transfer** of your Personal Data to another party.
- 8.7 **Lodge a complaint** with the Information Commissioner's Office ("ICO"). If you have any complaints about the way in which we process your Personal Data please do contact us, as set out below. Alternatively you have the right to lodge a formal complaint with the ICO.
- 8.8 If you want to review, verify, correct or request erasure of your Personal Data, object to the processing of your Personal Data, or request that we transfer a copy of your Personal Data to another party, please contact Lisa Webster using the details provided in section 10.
- 8.9 Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any Personal Data to these websites.

## 9 **Changes to our privacy policy**

Any changes we make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

## 10 **Contact**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to Lisa Webster, Company Secretary, at [lisa@gss-piling.uk](mailto:lisa@gss-piling.uk).